

# pinnacle features

## 4.3 — FEATURES AND SPECIFICATIONS

Learnframe™ provides e-Learning management systems you can use to automate and measure learning processes that focus on corporate knowledge and business objectives. Pinnacle™, Learnframe's original flagship product, is the leading learning management system (LMS) and provides the infrastructure for learning in small and large companies, government agencies and e-Learning providers.

The strength of Pinnacle is its unique ability to launch, manage, measure, track and report information from courses produced by a larger number of courseware providers than any other LMS. When you are using Pinnacle, you can manage and measure the entire learning process, whether you are managing computer-based training (CBT), web-based training (WBT), document-based training, instructor-led training (ILT) or any combination of these training methods.

### FEATURES

**Pinnacle Administrator** – Enables the administrator to set up, manage, document, track and report information for classes, individual learners and groups. The administrator can:

- Configure system options
- Establish user-defined fields
- Add, delete, modify, and import all course information
- Import current HR data from HRIS or ERP
- Import existing registration and completion information
- Create or import groups and group managers
- Specify course re-certification requirements and notification period
- Customize security options: intruder detection, password expiration
- Manage transaction logging
- Use full reporting capabilities
- Modify user-definable fields
- Track course cost

**Pinnacle Online Manager** – A browser-based tool that enables managers to document, track and report on classes, individual learners and groups of learners assigned to each manager role by the administrator.

A manager can:

- Manage assigned courses, individual learners, and groups of learners
- View and print learner reports
- Monitor learner progress
- Mark course completions
- Electronically sign appropriate training documents
- Add and modify learner information
- Assign courses and curricula to learners
- Authorize courses as required or as elective
- Track course usage
- Managers can have either a 'view-only' or 'edit' option for the people they manage, based on the manager's individual profile.

**Pinnacle Online Student** – Empowers the learner to register for, and launch courses, view assignments and view course completion information. With this browser-based tool learners can:

- Use the simple and intuitive browser-based interface
- View the online course catalog
- View course detail and schedules
- Register online for authorized courses
- Cancel registrations online
- Launch CBT courses from any desktop with a browser
- Electronically sign completed document-based training
- Run several personalized reports from within the browser
- Receive automatic re-certification notification
- View only the learner's own information
- Learner's name displayed on login
- Key-word search

**Course Connections** – Launch, manage and measure any course with Pinnacle's built-in connections. You can:

- Launch, track and score any CBT without making changes to the CBT
- Launch any type of electronic course or Windows document (PDF, Word documents, PowerPoint presentations) from the browser
- Electronically sign completions
- Automatically check for and install proper snap-ins or media players with SmartUpdate
- Download a course, disconnect from the network and complete the course, then upload the course information to track the learning success

**Automated E-mail Notification** – Automatically notify students, managers or both of the following types of events:

- Upcoming courses
- Required courses past due
- Completed training
- Course registration
- Required classes or courses
- Revisions to required courses or documents
- Re-certifications to be completed

**Embedded database**—Small businesses without the need for a large database can utilize the Microsoft Database Engine (MSDE) to meet their database needs. MSDE:

- Ships with the product
- Reduces implementation time
- Gives you the option to still use SQL Server or Oracle for larger environments

#### **Enhanced Security**

- Login requires user ID and password
- Potential intruders can be detected and locked out
- Passwords can be set to expire
- Learners can optionally add themselves to Pinnacle

#### **Regulated Industry Standards (FDA/ISO)**

- Easily verify electronic records and signatures (21 CFR part 11)
- Maintain electronic log file
- Provide record archival process

#### **ADA Compliance**

- Ensures the user interface is compliant with the Americans with Disabilities Act, Section 508.

## System Requirements

ADMINISTRATOR MODULE	RECOMMENDED HARDWARE
Processor	Pentium II 300 MHz
Memory	64 MB
Disk Space	30 MB free
	60 MB network server, or standalone installation
ONLINE MANAGER	
Processor	Pentium 166 MHz
Memory	64 MB
Disk Space	10 MB Free
Screen Resolution	800 X 600
ONLINE STUDENT	
Processor	Pentium 75 MHz
Memory	16 MB
Disk Space	1 MB Free
*PLM ONLINE WEB SERVER	
Processor	Dual-Pentium II 300 MHz
Web Server	Personal Web Server 4.0 for Win 95/98 IIS 4.0 for Win NT/2000
Memory	256 MB
Disk Space	30 MB free
SYSTEM SOFTWARE SUPPORTED	
Networks	NetWare 3.x, 4.x, 5.x Microsoft Windows networks Most PC networks supported
Database	MSDE (Database ships with Product) Microsoft SQL Server 7 Oracle 8.1x and later
Operating System	Windows NT 4 Windows 95/98 Windows 2000/ME
Browsers (Online Programs)	Internet Explorer 4.x, 5.x Netscape Navigator 4.x

\*Higher web traffic and larger databases will perform better with more robust systems.

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